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From: Thibault, Mark (DPH)
Sent: Monday, January 03, 2011 11:04 AM
To: Hanchett, James (DPH)
Cc: Byrne, Eric (DPH)
Subject: RE: Upgrade to T1

James,

Please do not involve Joe Joyce in these emails, he is the person that processes DPH upgrades but has nothing to do with whether or not we do upgrade. Eric and I have tried to increase the line but the powers at be say that dont have the funding.

Eric,

Please see if the option that James has identified below would be a possibility. If they can connect to a UMASS line but use VPN to connect back to our network, then this would be a cheaper more viable solution. Please contact the IT person from UMASS to see if all this is possible.

Thanks

and thanks James for letting us know this maybe an option.

Mark

From: Hanchett, James (DPH)
Sent: Monday, January 03, 2011 10:44 AM
To: Thibault, Mark (DPH)
Cc: Joyce, Joe (ITD)
Subject: Upgrade to T1

Hi Mark,

I know we visited this a while ago but the speed of our partial T1 connection has decreased to the point where some of our duties cannot be performed. Our latest speed test was a down load speed of .23Mb/s and an upload speed of .15Mb/s and a ping of 44ms. If the increased cost of a full T1 line (about \$8000/year) is out of the question, UMass offers secured lines at \$5.00 for a 10MEG line and \$8.00 for a 100MEG line per month with a \$20.00 connection fee. The cost would be \$960 a year for a savings of over \$ 7000 over the partial T1 line. Attached is a copy of our latest speed test.

Jim Hanchett
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